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Review Article

- Dental Development between Assisted Reproductive Therapy (Art) and Natural Conceived Children: A Comparative Pilot Study**
Norzaiti Mohd Kenali, Naimah Hasanah Mohd Fathil, Norbasyirah Bohari, Ahmad Faisal Ismail, Roszaman Ramli
SRP. 2020; 11(1): 01-06
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.01](https://doi.org/10.5530/srp.2020.1.01)
- Factors related to severe hand, foot, and mouth disease among Vietnamese children patients**
Tram Van Ta*, Thanh Quang Do, Nam Thanh Nguyen
SRP. 2020; 11(1): 7-13
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.02](https://doi.org/10.5530/srp.2020.1.02)
- Psychometric properties of the World Health Organization Quality of life instrument, short form: Validity in the Vietnamese healthcare context**
Trung Quang Vo*, Bao Tran Thuy Tran, Ngan Thuy Nguyen, Tram ThiHuyen Nguyen, Thuy Phan Chung Tran
SRP. 2020; 11(1): 14-22
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.03](https://doi.org/10.5530/srp.2020.1.03)
- Study of Kidney Parameters for Patients with Hemophilia and Von Will Brand Patients Infected with Hepatitis B and C**
SHAHAD Q. AL-HAMADINY, RAFEL F.J ALEIQABI , KHALIED Y.Z.AL ZAMILY, SAFAA A. FARAJ
SRP. 2020; 11(1): 23-25
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.04](https://doi.org/10.5530/srp.2020.1.04)
- Histological Study of Therapeutic Effect of P.ostreatus on Gastric Ulcer in Male Rats**
MOHAMMED JUBAIR HANAWI, SAJA HUSSAIN DILFI, ADNAN W. M. AL-BIDERI
SRP. 2020; 11(1): 26-34
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.05](https://doi.org/10.5530/srp.2020.1.05)
- A Technical Overview and Comparison between PET and MRI Scanning**
NOOR T. AL-SHARIFY, ZAINAB T. AL-SHARIFY, TALIB A. AL-SHARIFY, MUSHTAQ T. AL-SHARIFY, ASHWAQ T. AL-SHARIFY
SRP. 2020; 11(1): 34-41
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.06](https://doi.org/10.5530/srp.2020.1.06)
- Experimental Study for Loading & Unloading of Cefixime on Activated Carbon as Drug Delivery**
SALIH A. RUSHDI, SHAHAD F. HAMEED
SRP. 2020; 11(1): 42-50
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.07](https://doi.org/10.5530/srp.2020.1.07)
- Evaluation Gene Expression of Stem Cell Factor and C-kit among Bronchial Asthmatic patients**
NAWRAS NAJAH MUBARK, JAFAR A. AL-MAAMORI, KAREEM HAMED GHALI
SRP. 2020; 11(1): 51-57
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.08](https://doi.org/10.5530/srp.2020.1.08)
- Effect of the static magnetic field (SMF) generated by the power supply on some histological changes in the male reproductive system in mice**
Nedhal I. Lateff, Nagam Khudhair, Emad M. Salah, Mehdi S. Shallal, Abid A. Thaker, Ahmed Khalid
SRP. 2020; 11(1): 58-61
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.09](https://doi.org/10.5530/srp.2020.1.09)
- Phytochemical investigation and antioxidant activity of total phenols in the aerial parts of some Asteraceae family wild plants grown in western of Iraq**

Noora Ibrahim issa, Zainab Yaseen Mohammed Hasan, Ashwaq Talib hameed

SRP. 2020; 11(1): 62-68

» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.10](https://doi.org/10.5530/srp.2020.1.10)

11. **The Interfering Effects of PD-1 and TIPE2 in Bronchial Asthma**
Nawras Najah Mubark, Kareem Hamed Ghali, Jafar A. Al-maamori
SRP. 2020; 11(1): 69-75
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.11](https://doi.org/10.5530/srp.2020.1.11)
12. **ISOLATION AND DIAGNOSIS OF BACTERIA CAUSING URINARY TRACT INFECTION IN CHILDREN**
Najeeb Mohammed Hussein, Aysar .M. Atea, A.O.Humide, Qasim Khlaif Abdullah, Saffana Mushref Hardan
SRP. 2020; 11(1): 76-79
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.12](https://doi.org/10.5530/srp.2020.1.12)
13. **Effect of Dietary Supplement with Spirulina Platens on the Functional and Histological Changes in the Liver of Mice**
Nahidah Ibrahim Hammadi, Marwan Mahmood Saleh, Raghad Adel Ibrahim, Eman Naji Saleh
SRP. 2020; 11(1): 80-86
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.13](https://doi.org/10.5530/srp.2020.1.13)
14. **VARIATIONAL CHARACTERIZATIONS AND PROXIMATE SUBSTANCE ANALYSIS OF THOUSAND ISLANDS TAKA PLANT(TACCALEONTOPETALOIDES. L KUNTZE**
Luluk Prihastuti Ekowahyuni, Yenisbar
SRP. 2020; 11(1): 87-95
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.14](https://doi.org/10.5530/srp.2020.1.14)
15. **Didox ameliorates sepsis induced acute lung injury via down regulation of IL-33 signaling pathway in mice**
NASSER GHALY YOUSIF, ALI NAJAH AL-KHAYYAT, ZAINAB ABD OLKADHIM, NAJAH R. HADI, SARA N. ALTIMIMI, AHMAD ALTIMIMI
SRP. 2020; 11(1): 96-107
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.15](https://doi.org/10.5530/srp.2020.1.15)
16. **CDDO Me Provides Kidney Protective Impacts against Ischemia/Reperfusion Injury via Inhibition of Oxidative Stress and Inflammation by Targeting Nrf2 and NF-kB Signaling Pathways**
NAJAH R. HADI, FADHIL AL-AMRAN, THU-ALFEQAR R. TWEIJ, MOHAMMED E. MANSUR
SRP. 2020; 11(1): 108-118
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.16](https://doi.org/10.5530/srp.2020.1.16)
17. **The Forthcoming Revolution of Artificial Intelligence and its Impacts on Pharmacy Business in Thailand**
PAITON CHETTHAMRONGCHAI, KITTISAK JERMSITTIPARSERT
SRP. 2020; 11(1): 119-128
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.17](https://doi.org/10.5530/srp.2020.1.17)
18. **Ensuring Environmental Performance of Pharmaceutical Companies of Thailand: Role of Robotics and AI Awareness and Technical Content Knowledge in Industry 4.0 Era**
PAITON CHETTHAMRONGCHAI, KITTISAK JERMSITTIPARSERT
SRP. 2020; 11(1): 129-138
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.18](https://doi.org/10.5530/srp.2020.1.18)
19. **The Impact of Artificial Intelligence Outcomes on the Performance of Pharmacy Business in Thailand**
PAITON CHETTHAMRONGCHAI, KITTISAK JERMSITTIPARSERT
SRP. 2020; 11(1): 139-148
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.19](https://doi.org/10.5530/srp.2020.1.19)
20. **A Comparative Prospective Study between Caudal Epidural and Pudendal Nerve Block as a Choice of Anesthesia and Post-Operative Pain Relief in Perineal Surgeries**
HAWRA NASSERALLA YASSER, NAWFAL ALMUBARAK
SRP. 2020; 11(1): 149-158
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.20](https://doi.org/10.5530/srp.2020.1.20)

21. **Parenteral Nutrition Preparation Procedure: A Hazard Analysis and Critical Control Points Approach at a Pediatric Hospital in Vietnam**
Hoang Thuy Linh, Trinh Xuan Tung, Trinh Huu Tung, Vo Quoc Bao, Le Thi Minh Hong, Pham Ngoc Thach, Nguyen Minh Ngoc, Luu Thanh Binh, Phan Trong Lan, Hoang Quoc Cuong, Nguyen Duc Hai, Nguyen Duy Long, Nguyen Thi Thu Phuong, Van Thi Thuy Linh, Pham Thi Mai Anh, Nguyen Thien Hai, Le Quan Nghiem, Nguyen Duc Tuan
SRP. 2020; 11(1): 159-164
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.21](https://doi.org/10.5530/srp.2020.1.21)
22. **Development, Validation, and Application for Simultaneous Assay of Amlodipine, Atorvastatin, and Ortho- and Para Hydroxy Atorvastatin as Metabolites in Human Plasma by Liquid Chromatography Tandem Mass Spectrometry**
Chuong Ngoc Nai, Nguyen Van Trung, Tran Long Thai, Nguyen Ngoc Vinh, Tran Viet Hung, Pham Van Son, Nguyen Duc Tuan
SRP. 2020; 11(1): 165-173
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.22](https://doi.org/10.5530/srp.2020.1.22)
23. **Clinical Efficacy of Tongxinluo Capsules in Vietnamese Patients with Stable Ischemic Heart Disease: An Open-label Clinical Trial**
Sy Van Hoang, Kha Minh Nguyen, Nguyen Phuc Huynh, Binh Quoc Nguyen, Khoi Van Nguyen
SRP. 2020; 11(1): 174-178
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.23](https://doi.org/10.5530/srp.2020.1.23)
24. **Sepsis in Pediatric in Vietnam: A Retrospective Study in Period 2008 to 2018**
Nguyen The Nguyen Phung, Liem Thanh Bui, Diep Tuan Tran
SRP. 2020; 11(1): 179-184
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.24](https://doi.org/10.5530/srp.2020.1.24)
25. **Prevalence of Dyslipidemia and Associated Factors among Adults in Rural Vietnam**
Pham Thi Dung, Nguyen Trong Hung, Do Van Vuong, Pham Ngoc Khai, Pham Thi Kieu Chinh, Phan Huong Duong, Ninh Thi Nhung
SRP. 2020; 11(1): 185-191
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.25](https://doi.org/10.5530/srp.2020.1.25)
26. **Euthanasia from the Perspective of Indonesian Norms**
Sutarno
SRP. 2020; 11(1): 192-202
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.26](https://doi.org/10.5530/srp.2020.1.26)
27. **Effect of Intellectual Capital on Sustainable Financial Performance of Indonesian Pharmaceutical Firms with Moderating Role Knowledge Management**
Muchran
SRP. 2020; 11(1): 203-212
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.27](https://doi.org/10.5530/srp.2020.1.27)
28. **Effect of Operations Capabilities on Financial Performance of Firms with Moderating Role of Supply Chain Management Capabilities: A case of Indonesian Pharmaceutical Firms**
Fredri Andria, Sri Hartini, Amelia Rahmi, Enok Rusmanah
SRP. 2020; 11(1): 213-222
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.28](https://doi.org/10.5530/srp.2020.1.28)
29. **Effect of Process Innovation and Market Innovation on Financial Performance with Moderating Role of Disruptive Technology**
Hari Muharam, Fredri Andria, Eneng Tita Tosida
SRP. 2020; 11(1): 223-232
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.29](https://doi.org/10.5530/srp.2020.1.29)

30. **Effect of Customer Co-Operation Capability and Corporate Image on Firm Financial Performance with Mediating Role of Customer Loyalty**
Agus Utomo, Anton Respati P, Imam Nazarudin Latif
SRP. 2020; 11(1): 233-243
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.30](https://doi.org/10.5530/srp.2020.1.30)
31. **Impact of Innovation Capabilities on Firm Performance of Pharmaceutical Industry in Indonesia**
Tri Andjarwati
SRP. 2020; 11(1): 244-253
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.31](https://doi.org/10.5530/srp.2020.1.31)
32. **Knowing Antecedent Customer Citizenship Behavior Using Mobile Wallet Link Aja in Indonesia 2020**
Halim Dwi Putra, Endang Siti Astuti, Andriani Kusumawati, Yusri Abdillah
SRP. 2020; 11(1): 254-262
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.32](https://doi.org/10.5530/srp.2020.1.32)
33. **Legal Certainty of Financial Management in Health Facilities at the Ministry of Defense and Indonesian National Army**
Dewi Setyowati, Sutarno
SRP. 2020; 11(1): 263-267
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.33](https://doi.org/10.5530/srp.2020.1.33)
34. **Quality Audit Analysis of the Implementation of Hand Washing 5 Moments 6 Steps for Doctors and Nurses with the Incidence of Plebitis in the Hospital**
Kumoro Asto Lenggono, Qomariyatus Sholihah, M.Sasmito Djati, Nirawan Putranto, Trio Tangkas, Apriyani Puji Hastuti, Dion Kunto Adi P, Tien Aminah
SRP. 2020; 11(1): 268-272
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.34](https://doi.org/10.5530/srp.2020.1.34)
35. **Spectrophotometric Determination of Paracetamol and Phenobarbital in Raw Forms and in their Pharmaceutical Preparations**
Qabas Naji Rashid
SRP. 2020; 11(1): 273-280
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.35](https://doi.org/10.5530/srp.2020.1.35)
36. **Prevalence and Incidence of Oral Squamous Cell Carcinoma among Iraqi People at Baghdad City from 2003-2013**
KAREEM M. ALGHANIM, YAHYA ABDALI, SARMAD M. HAMOZI
SRP. 2020; 11(1): 281-285
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.36](https://doi.org/10.5530/srp.2020.1.36)
37. **The Effect of Two Different Techniques of Head and Neck Radiotherapy on Saliva Secretion and Salivary Immunoglobulin A**
MOHAMMED H. ALBURGAIBA, FAWAZ D. AL-ASWAD, AMMAR R. MOHAMMAD RUTHA
SRP. 2020; 11(1): 286-291
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.37](https://doi.org/10.5530/srp.2020.1.37)
38. **Anti-Oxidoreductive stress Effects of Iraqi Olea Europaea L. Leaves Extract against Low Double Doses of Alloxan Induced Diabetes Mellitus in Rats**
AJWAD AWAD MUHAMMAD ASSUMAIDAE, NATHERA M. ALI, ZAID O IBRAHEEM, AMMAR A. FADHIL, KHULOOD AZEEZ ANBER AL-HELLI
SRP. 2020; 11(1): 292-302
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.38](https://doi.org/10.5530/srp.2020.1.38)
39. **Environmental Accounting Perception: Evidence from Nigerian Pharmaceutical Firms**
Muhammad Sadiq, Quyen Ha Tran
SRP. 2020; 11(1): 303-309
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.39](https://doi.org/10.5530/srp.2020.1.39)
40. **Patient Knowledge Description of Work Safety and Health (K3) in Radiological**
Qomariyatus Sholihah, Wahyudi Kuncoro, Sugiono, Ishardita Pambudi Tama, Oyong Novareza
SRP. 2020; 11(1): 310-314

» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.40](https://doi.org/10.5530/srp.2020.1.40)

41. **Nephroprotective Potential Effect of Quercetin in Renal Ischemia Reperfusion Injury in Rat Model (Role of Akt/mTOR Pathway)**
Rusul F. Hasan, Murooj L. Altimimi, Hayder M. Alaridy, Najah R. Hadi
SRP. 2020; 11(1): 315-325
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.41](https://doi.org/10.5530/srp.2020.1.41)
42. **Interrelationship between ABO Blood Group and Bacterial Infection with Men Infertility and "Comparison Effect of Clomiphene, Human Chorionic Gonadotropin, Follitropin-B, and Clomiphene Plus Human Chorionic Gonadotropin on Sperm Parameters" in Middle Euphrates Area of Iraq**
Thu-Alfeqar Razzaq Twejj, Dheyaa Shnan Al-Jameel, Bassim Mohammed Alaasam
SRP. 2020; 11(1): 326-331
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.42](https://doi.org/10.5530/srp.2020.1.42)
43. **Comparative Restriction Analysis of the Genomes of the Blastocystis spp Strains.**
Bugero Nina Vladimirovna, Ilyina Natalia Anatolievna, Alexandrova Svetlana Mikhailovna
SRP. 2020; 11(1): 332-336
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.43](https://doi.org/10.5530/srp.2020.1.43)
44. **The role of Trimetazidine in prevention of contrast induced nephropathy in diabetic patients with renal insufficiency undergoing cardiac intervention**
Ahmed N. Rajeeb, Khalid I. Amber, Najah R. Hadi, Hussein A. Alsalkhi, Bashaer M. Muhammad-Baqir, Mustafa H. Ahmed
SRP. 2020; 11(1): 337-348
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.44](https://doi.org/10.5530/srp.2020.1.44)
45. **The Effect of Commissioners, Profitability, Leverage, and Size of the Company to Submission Timeliness of the Financial Statements Tax Avoidance as an Intervening Variable**
Hamilah Hamilah
SRP. 2020; 11(1): 349-357
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.45](https://doi.org/10.5530/srp.2020.1.45)
46. **Global Infectious Complications (Gic) Score to Predict Surgical Site Infection for Lichtenstein Herniorrhaphy at Moh. Hoesin General Hospital Palembang, Indonesia**
M. Alsen Arlan, Setiawan Y, Sarup Singh, Efan EU Manawan, Irfanuddin
SRP. 2020; 11(1): 358-360
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.46](https://doi.org/10.5530/srp.2020.1.46)
47. **The Role of Human Resource Practices on the Employee Engagement: The Mediating Role of Perceived Organizational Support**
Chaisri Tarasawatpipat, Witthaya Mekhum
SRP. 2020; 11(1): 361-370
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.47](https://doi.org/10.5530/srp.2020.1.47)
48. **The Effects of GHRM and GSCM on the Sustainable Performance of the Thailand Pharmacies: Mediating Role of Employee Performance**
Kevin Wongleedee
SRP. 2020; 11(1): 371-379
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.48](https://doi.org/10.5530/srp.2020.1.48)
49. **The Influence of Personal Knowledge Management and Leadership Style on the Firms Performance: An Empirical Evidence from Thailand**
Witthaya Mekhum
SRP. 2020; 11(1): 380-388
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.49](https://doi.org/10.5530/srp.2020.1.49)
50. **The Impact of Knowledge Sharing, Human Resource Management Team Efficacy and Performance on the Financial Performance: Mediating Role of Leadership Empowerment**
Chonmapat Torasa, Witthaya Mekhum
SRP. 2020; 11(1): 389-397

» [Abstract » PDF](#)» doi: [10.5530/srp.2020.1.50](https://doi.org/10.5530/srp.2020.1.50)

51. **The Influence of Organizational Culture Management and Fresh Hiring on the Pharmacies Performance: Mediating Role of Existing Employees**
Kevin Wongleedee
SRP. 2020; 11(1): 398-406
» [Abstract » PDF](#)» doi: [10.5530/srp.2020.1.51](https://doi.org/10.5530/srp.2020.1.51)
52. **The Influence of Organizational Culture, Employee Commitment and Organization Citizen Behaviour on the HRM Practices: Mediating Role of Perceived Organization Support**
Chayanan Kerdpitak, Kittisak Jermsittiparsert
SRP. 2020; 11(1): 407-415
» [Abstract » PDF](#)» doi: [10.5530/srp.2020.1.52](https://doi.org/10.5530/srp.2020.1.52)
53. **The Impact of Employee Attribution on the Employee Attitude and Behavior: Mediating Role of Organizational Culture**
Tanapol Kortana, Pleumjai Sinarkorn, Jiraporn Kespichayawattana, Supattra Pranee
SRP. 2020; 11(1): 416-424
» [Abstract » PDF](#)» doi: [10.5530/srp.2020.1.53](https://doi.org/10.5530/srp.2020.1.53)
54. **The Impact of Human Resource Practices on Employee Wellbeing of the Pharmacy Firms in Thailand**
Napasri Suwarnajote, Witthaya Mekhum
SRP. 2020; 11(1): 425-433
» [Abstract » PDF](#)» doi: [10.5530/srp.2020.1.54](https://doi.org/10.5530/srp.2020.1.54)
55. **The Impact of Strategic Human Resource on the Innovation Performance of Pharmacy Companies in Thailand: Mediating Role of Innovation Capabilities**
Chutikarn Sriviboon
SRP. 2020; 11(1): 434-442
» [Abstract » PDF](#)» doi: [10.5530/srp.2020.1.55](https://doi.org/10.5530/srp.2020.1.55)
56. **The Impact of Human Resource Management Practices on Competitive Advantage: Mediating Role of Employee Engagement in Thailand**
Chayanan Kerdpitak, Kittisak Jermsittiparsert
SRP. 2020; 11(1): 443-452
» [Abstract » PDF](#)» doi: [10.5530/srp.2020.1.56](https://doi.org/10.5530/srp.2020.1.56)
57. **The Influence of Human Resource Practices on the Performance of Pharmacy Firm's Employees in Thailand**
Chutikarn Sriviboon
SRP. 2020; 11(1): 453-461
» [Abstract » PDF](#)» doi: [10.5530/srp.2020.1.57](https://doi.org/10.5530/srp.2020.1.57)
58. **Turnover Intention and Abusive Supervision and Management: Investigating the Role of Self-Identity and Future Work Self-Salience**
Kevin Wongleedee
SRP. 2020; 11(1): 462-471
» [Abstract » PDF](#)» doi: [10.5530/srp.2020.1.58](https://doi.org/10.5530/srp.2020.1.58)
59. **The Impact of Human Resource Perception of Employees on the Human Resource Perception of Managers in the Pharmacy Companies in Thailand**
Suwita Prugsapop, Ratirath Na Songkhla, Panida Ninaron, Narongrid Asavaroungpipop
SRP. 2020; 11(1): 472-480
» [Abstract » PDF](#)» doi: [10.5530/srp.2020.1.59](https://doi.org/10.5530/srp.2020.1.59)
60. **Psychological Contract Fulfillment as Effective Tool to Shape Employees' Reactions: Mediating Role of Organization Justice**
Chayanan Kerdpitak, Kittisak Jermsittiparsert
SRP. 2020; 11(1): 481-488
» [Abstract » PDF](#)» doi: [10.5530/srp.2020.1.60](https://doi.org/10.5530/srp.2020.1.60)

61. **Does Organization Justice Influence the Organization Citizenship Behavior, Job Satisfaction & Organization Outcomes?**
Natnaporn Aeknarajindawat, Kittisak Jernsittiparsert
SRP. 2020; 11(1): 489-496
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.61](https://doi.org/10.5530/srp.2020.1.61)
62. **The Influence of Structural Capital, Rational Capital and Innovation Performance on the Knowledge Related to HRM Practices in Pharmacy Business in Thailand: Mediating Role of Human Capital**
Poramet Saengon, Vimolsri sansuk, Yenjit kongpan
SRP. 2020; 11(1): 497-505
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.62](https://doi.org/10.5530/srp.2020.1.62)
63. **The Effects of Human Resource Practices on Perceived Organizational Support and Job Satisfaction in Pharmacy Industry of Bangkok City in Thailand**
Bundit Pungnirun, Nattapong Techarattanased, Gullinee Mutakalin
SRP. 2020; 11(1): 506-514
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.63](https://doi.org/10.5530/srp.2020.1.63)
64. **The Effectiveness of Antenatal Nursing Intervention on Initiation, Exclusivity, and Continuity of Breastfeeding**
Safiya Sabri Piro, Hamdia Mirkhan Ahmed
SRP. 2020; 11(1): 515-520
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.64](https://doi.org/10.5530/srp.2020.1.64)
65. **SEM Evaluation of Depth of Penetration and Lateral Wall Adaptations of Different Resin Based Pit and Fissure Sealants**
Sazgar M. Sabir, Dara H. Rasheed
SRP. 2020; 11(1): 521-528
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.65](https://doi.org/10.5530/srp.2020.1.65)
66. **Combination of Hermetia illucens L Maggot Flour with Fish Feed Against Growth of Sangkuriang Catfish (Clarias sp.)**
Meitiyani, Excel Ratika, Agus Pambudi Dharma, Ranti Annisa
SRP. 2020; 11(1): 529-535
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.66](https://doi.org/10.5530/srp.2020.1.66)
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Ni Made Dwi Ratnadi, Dodik Ariyanto, I Nyoman Wijana Asmara Putra
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Dedi Mulyadi, Sihabudin, Obsatar Sinaga
SRP. 2020; 11(1): 588-600
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.74](https://doi.org/10.5530/srp.2020.1.74)
75. **Micro Influencers Marketing and Brand Image to Purchase Intention of Cosmetic Products Focallure**
Puji Isyanto, Rahayu Gita Sapitri, Obsatar Sinaga
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» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.75](https://doi.org/10.5530/srp.2020.1.75)
76. **Marketing Mix in an Effort to Increase the Interest of Students to Choose the University of Buana Perjuangan (UBP) Karawang through Competitive Advantage**
Puji Isyanto, Dini Yani, Obsatar Sinaga
SRP. 2020; 11(1): 606-611
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Puji Isyanto, Obsatar Sinaga
SRP. 2020; 11(1): 612-617
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.77](https://doi.org/10.5530/srp.2020.1.77)
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Dingse Pandiangan, Paulina V. Y. Yamleam, Hendra Pratama Maliangkay, Endang Pudjihastuti, Michael Tumbol, Nelson Nainggolan
SRP. 2020; 11(1): 618-625
» [Abstract](#) » [PDF](#)» doi: [10.5530/srp.2020.1.78](https://doi.org/10.5530/srp.2020.1.78)

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Quality Audit Analysis of the Implementation of Hand Washing 5 Moments 6 Steps for Doctors and Nurses with the Incidence of Phlebitis in the Hospital

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ABSTRACT

Background: Health professionals in hand washing are often associated with efforts to prevent cross-infection in hospitals. Compliance of health professionals in doing hand washing on average is still below 40%. This situation is very risk cause nosocomial infections in service to patients in the hospital. The incidence of phlebitis in infusion is one indicator that must be considered in the quality of infection prevention and control target with indicators below 1.5 per mile.

Methods: This study uses a quantitative analytical approach that aims to analyze the relationship between the audit of the quality of the implementation of hand washing of health professionals with the incidence of phlebitis in hospitals. Compliance with health professionals hand washing was observed by auditing the quality of hand washing 5 moments and 6 steps carried out by the Infection Prevention Control Nurse (IPCN) consisting of doctors n = 30 and nurses n = 70. Phlebitis was measured through daily recordings and monitoring by the Infection Prevention Control Link Nurse (IPCLN) in 4 rooms the results were validated by the IPCN and the hospital's control and prevention committee.

Data analysis using SEM WarpPLS.

Results: There is a significant relationship between the audit of nurses hand washing with the incidence of phlebitis with p value: 0.007 (highly significant), obtained R-Square determinant or $R^2 = 0.19$ meaning that 19% of nurses hand washing is at risk of causing phlebitis. There is no relationship between the audit of the doctor's hand washing with the incidence of phlebitis p value: 0.416 (Not significant).

Conclusion: There is a significant relationship between the audit of the implementation of hand washing 5 moment 6 steps nurses with the incidence of phlebitis.

Keywords: health professionals, five moments, six steps, phlebitis

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INTRODUCTION

In the last two decades hand washing has been a critical discussion related to the problem of infection and efforts to reduce antimicrobial spread resistance [10]. Implementation of hand washing 5 moments 6 steps for every health professional in the hospital is a standard procedure in preventing and controlling infection that must be done properly and correctly. Some studies show that the average level of compliance of health workers in washing their hands in hospitals is still below 50% [7,11,16]. The average complication of infection is 8-10% in all hospitals generally often occurs in the intensive care unit [3]. Hand washing (HW) has a proven benefit in preventing transmission of infection, yet compliance with hand washing, especially in intensive care units, ranges between 28% and 74% [3].

The impact of poor hand washing on food contributes to health problems caused by staphylococcus aureus and gram-negative basili. The presence of microorganisms is also found in patients with phlebitis namely E. colly, staphylococcus, and Basillus [15]. The range of time treated to exposure to phlebitis is in the range of 3 days to 17 days [4]. The study findings reported the incidence of infiltration among cannulae to up to 31.5%. Majority of the cannulae developed Grade II (72%) infiltration. Phlebitis developed in 29.8% of cannulae. Nearly 45% of cannulae developed each with Grade II and Grade III phlebitis. Post infusion phlebitis at 48 hours was

diagnosed in 59 (1.8%) patients. Fifteen (25.4%) of these patients had phlebitis at removal and also at 48 hours after removal [15]. The low compliance of officers in washing their hands can potentially cause skin infections (phlebitis).

METHODS

Study design

This study uses an analytic design that aims to analyze the relationship between the quality audit of health professionals hand washing with the incidence of phlebitis. The study was conducted at the Military Hospital by taking 4 rooms namely ICU, Hemodialysis, Emergency Unit and Inpatient. The data collection process was carried out by conducting an audit of the quality of observation of health professionals in complying with washing hands 5 moments 6 steps of health professionals consisting of doctors and nurses using the WHO standard observation form [20] with a sample of 100 consisting of doctors n: 30 and nurses n: 70 .

An audit evaluation of the observation of hand washing was carried out by the Infection Prevention Control Nurse (IPCN) Hospital Infection Prevention and Control Committee. Observation was assessed from 5 moments 6 steps moment-1: Hand Wash before contacting patients, moment-2: before aseptic procedures, moment-3: after contact body secretions, moment-4 after contact patients and moment-5 after contact environment. Observations

were made in 2018 once every 3 months. Phlebitis event data is observed every time by an Infection Prevention Control Link Nurse (IPCLN) officer by conducting an assessment of phlebitis events and validated by IPCN.

Data analysis

Data analysis uses Structural Equation Model (SEM) analysis of WarpPLS which aims to analyze whether there is a relationship between the variables of the audit of the quality of hand washing of doctors and nurses in implementing compliance with hand washing 5 moments and 6 steps to the incidence of phlebitis. Identification of the factor loading of each moment 1-5 describe the convergent validity of the health professionals hand washing variable, the highest factor loading describe the important moment for the officer in carrying out compliance carrying out the 5 moment 6 step hand washing.

Conditions are accepted when a significant hypothesis p-value <0.05. The coefficient of determination is used to see the effect on the independent variable. Model fit (goodness of fit) to assess whether the model made is appropriate or not with an APR and ARS value >0.05.

RESULTS

Quality audit of the implementation of hand washing 5 moments and 6 steps of 100 doctors and nurses health

officers carried out for 1 year divided into 4 stages with monitoring carried out every 3 months. The average compliance rate of health professionals hand washing 81% is still below the WHO standard of 100%.

Indicators on the measurement of the variables of nurse hand washing implementation in all 1-5 activities of hand washing are obtained by an outer loading factor of an average of 0.783 and p-value of 0.001, thus fulfilling a significant convergent validity at a level of 10% so that the five moments of hand washing really described as a measure of the variable implementation of nurse's hand washing (X1). There is a factor load that is highest in the implementation of nurses' hand washing to occur at moment 4 of 0.854, meaning nurses always wash their hands after interacting with patients (X1.4).

In the measurement of the variable implementation of the doctor's hand washing at all moments 1-5 hand washing activities obtained outer loading factor of an average of 0.76 and p-value of 0.001 then fulfills a significant convergent validity at a level of 10% so that the indicator really describes as a measure of the implementation of the doctor's hand washing variable (X2). The most important factor load which is an indicator of the implementation of the doctor's hand washing is moment 5 of 0.893 meaning that the doctor always does the hand washing after being exposed to the patient's environment. (Table 1)

TABLE 1. Health professionals hand washing 5 moments and 6 steps

Type	Moment-1	Moment-2	Moment-3	Moment-4	Moment-5	p- value	Information.
Nurses	0.600	0.807	0.783	0.854	0.811	0.001	Significant
Doctors	0.437	0.752	0.860	0.841	0.893	0.001	Significant

The results of hypothesis testing in the WarpPLS analysis using the t-test: There is a significant high effect of the washing of nurses handwashing 5 moments 6 steps (X1) with the with p-value 0.007 R-Square determinant above with the value of $R^2 = 0.19$ (figure 2) shows the effect of the implementation of nurse's hand washing (X1)

contributed to the incidence of phlebitis (Y1) by 19%. Analysis of the effect of the implementation of hand washing of a doctor found no effect (not significant) the implementation of washing hands of doctors 5 moments 6 steps with the incidence of phlebitis (Table 2).

TABLE 2. Hypothesis Testing Results

Type	Relationship between variables		Coefficient of path	p-value	Information
Nurses	X1	Y1	0.442	0.007	Highly significant
Doctors	X2	Y1	-0.044	0.416	Not significant

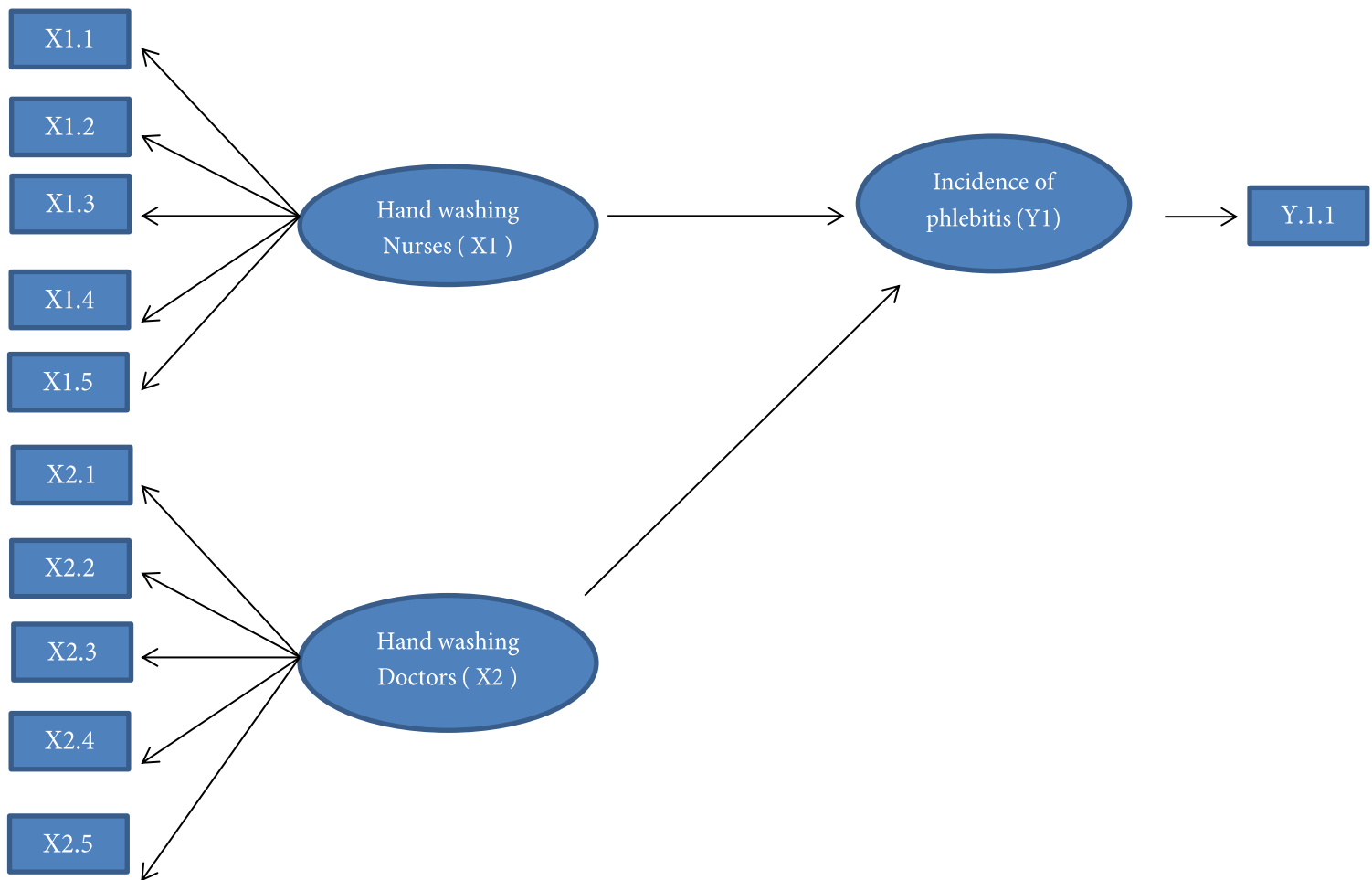


Figure 1: Model of relationship between hand washing of health professionals and the incidence of phlebitis

TABLE 3. Table 3 Model Results of Goodness of Fit

Model fit and quality indices	Analysis Results	Fit Criteria	Information
Average path coefficient (APC)	APC = 0.243 p = 0.051	Signifikan jika p < 0,05	Not significant
Average R-squared (ARS)	ARS = 0.193 p = 0.081	Signifikan jika p < 0,05	Not significant
Average adjusted R-squared (AARS)	AARS = 0.108 p = 0.149	Signifikan jika p < 0,05	Not significant
Average block VIF	AVIF = 1.717	Acceptable if AVIF ≤ 5 Ideal if AVIF ≤ 3	Ideal
Average full collinary VIF	AFVIF = 2.301	acceptable if AFVIF ≤ 5 ideal if AFVIF ≤ 3	Ideal
Tenenhaus GoF	GoF = 0.376	Less than if GoF ≥ 0,1 medium if GoF ≥ 0,25 more than if ≥ 0,36	Great
Sympson's paradox ratio	SPR = 0.500	acceptable if SPR ≥ 0,7 Ideal if SPR = 1	Acceptable
R-square contribution ratio	RSCR = 0.934	acceptable if RSCR ≥ 0,9 Ideal if RSCR = 1	Acceptable
Statistical suppression ratio	SSR = 1.000	acceptable if SSR ≥ 0,7	Acceptable
Nonlinear Bivariate causality direction ratio (NLBCDR)	(NLBCDR) = 1.000	acceptable if (NLBCDR) ≥ 0,7	Acceptable

Based on the figure 1 and the table 3 above shows the results of the Average Path Coefficient APC = 0.243 p = 0.051 and Average R-squared ARS = 0.193 p = 0.081 no

smaller than 0.05 then it is not significant so the variable relationship model is not appropriate so it can be ignored because the research objective is to test the hypothesis.

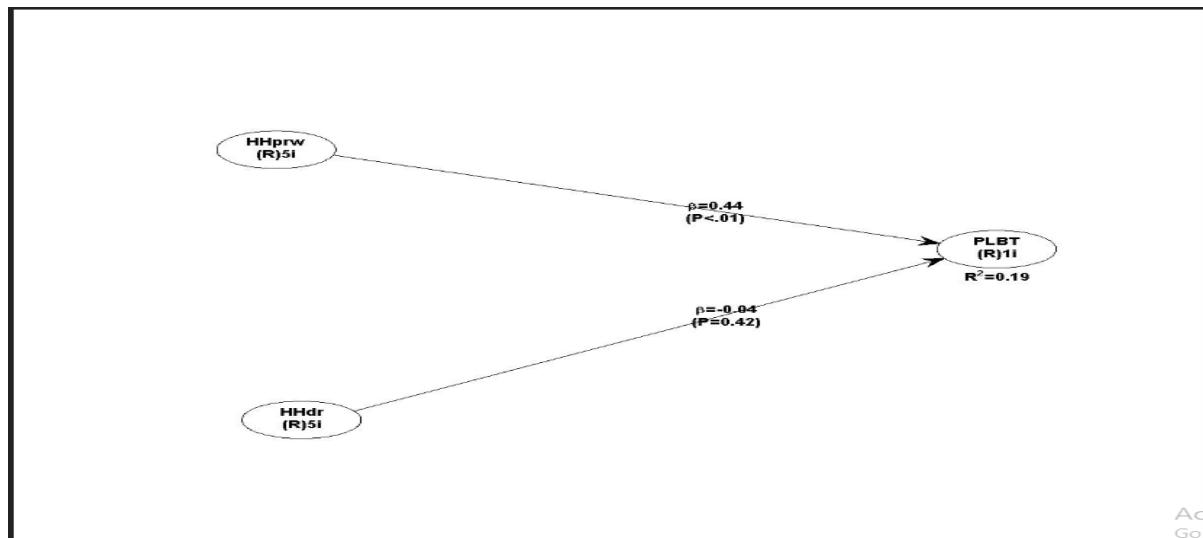


Figure 2: Goodness of fit model of relationship between Hand washing of health professionals and the incidence of phlebitis

Based on the picture above the results of testing the model of the relationship between the implementation of washing hands of nurses (X1) and doctors (X2) with the incidence of phlebitis (Y1) shows that there is a direct influence between the implementation of hand washing 5 moment 6 steps of nurses with the incidence of phlebitis with a path coefficient of 0.44. ($p < 0.01$) with the R-Square determinant above with the value of $R^2 = 0.19$ shows the effect of the implementation of nurse's hand washing (X1) contributed to the incidence of phlebitis (Y1) by 19%.

DISCUSSION

There is an identification of the biggest factor load on the implementation of nurses' hand washing occurred at 4th moment of 0.854, nurses washed their hands after making contact with patients. The most important thing in adherence shows that nurses are more concerned with and prioritize their own safety against infection compared to nurses' efforts to prevent and protect the occurrence of infections to patients characterized by loading factors compliance with hand-washing moment-1 with a loading factor of 0600 nurses washing their hands before contact with patient. This has the potential to transmit germs from one patient to another. In the identification of the doctor's hand washing, the biggest factor at moment 5 was 0.893, the doctor washed his hands after being exposed to the patient's environment. Prevention of self against germs or infections is still more important than the implementation of hand washing to protect infections for patients with the lowest loading factor of 0.437 moment-1.

The condition of the implementation of hand washing above is in accordance with the results of the research of the risk of transmission of infection from HWSs, is dependent on how individual components are integrated into the HWS; e how the HWS is integrated into the hospital environment; and correct construction, use (education), cleaning and maintenance (Weinbren 2018). Efforts to improve compliance with staff hand washing

must be done to prevent the risk of transmitting germs according to the explanation that the education and training of staff is frequently cited as essential to the development and maintenance of hand hygiene compliance, which is often quoted as the single most effective measure to prevent Hospital Acquired Infection. (Cole 2006). The need to increase compliance with hand washing must be done through continuous education and training is the most commonly followed approach to increase awareness and improve HH compliance. (Laskar et al. 2018). Monitoring and evaluation by conducting quality audits carried out by the hospital's control and prevention committee must be carried out on an ongoing basis.

Based on the results of hypothesis testing, there is a significant relationship between the implementation of washing hands 5 moment 6 steps with the incidence of phlebitis. This clarifies previous research that washing hands plays a role in the transmission of infections in the health service, food industry and society [6]. In the implementation of hand washing doctor 5 there was no relationship with the incidence of phlebitis, because nurses had 24-hour more direct contact with patients compared to doctors so that the risk in contributing was higher. The result of the R-Square determinant above with the value of $R^2 = 0.19$ shows the effect of the implementation of the nurse's hand washing (X1) contributed to the incidence of phlebitis (Y1) by 19%. This is also supported by research on the presence of germs in nurses before and after hand washing [19] and because of the lack of nurses' attention to infusion care for patients [14,17]. The need for compliance with hand washing is done through strategies and efforts to increase compliance with hand washing in hospitals through education, training, motivation and the hospital's health service system [1,5,8,9].

In testing the equation model of the relationship between the implementation of hand washing 5 moment 6 steps

health workers with phlebitis incidents do not fit the expected model so that it cannot be used as a model reference. The main purpose of research is to identify the relationship of variables so that the model can be ignored.

CONCLUSION

There is a significant high effect on the implementation of nurses washing hands 5 moments 6 steps (X1) with the incidence of phlebitis with p value 0.007 R-Square determinant above with the value $R^2 = 0.19$. Future research needs to identify the factors that influence the compliance with the implementation of hand washing and the opportunity to wash hands 5 moments 6 steps.

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