

BAB 4

KESIMPULAN DAN SARAN

4.1 Kesimpulan

Terdapat perbedaan pendapat terkait dengan pemahaman teknologi *digital* telemedisin pada masyarakat, kemudian terkait dengan adanya era digitalisasi diharapkan dapat meningkatkan mutu dan kualitas pada layanan Kesehatan.

- a. Telemedisin mempunyai peran penting terkait dengan komunikasi serta dapat mempermudah proses pengobatan dalam proses pelayanan Kesehatan dan memiliki peran sebagai penyimpanan data penting pasien secara elektronik serta dapat dipertanggung jawabkan dimata hukum
- b. Telemedisin merupakan inovasi baru yang memiliki tujuan untuk merancang strategi baru agar dapat mendorong kemajuan dalam fasilitas layanan Kesehatan, pemeriksaan melalui *telemedicine* aksesnya mudah serta bisa berkonsultasi dengan dokter secara jarak jauh (*virtual*), dengan adanya *telemedicine* dapat meminimalisir antrian tunggu di layanan poliklinik
- c. Tantangan pelayanan dengan telemedisin harus memiliki *digital marketing* yang kompeten agar dapat memberikan kualitas terbaik saat proses pelayanan Kesehatan sehingga mutu pelayanan Kesehatan bisa semakin meningkat.

4.2 Saran

- a. Agar kepada pihak berwenang dapat memberikan edukasi kepadamasyarakat tentang *system* aplikasi telemedisin
- b. Agar kepada pihak berwenang dapat memperkuat jaringan system aplikasi telemedisin
- c. Agar kepada pihak berwenang lebih memperluas jaringan aplikasitelemedisin.
- d. Agar kepada peneliti selanjutnya diharapkan lebih banyak menggunakan jurnal terkait sehingga bisa diperoleh hasil yang yang akurat

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